



## **About the Restaurant**

### **Can you accommodate specific dietary requirements?**

Yes, we are able to accommodate most dietary restrictions including no/low gluten, vegan, dairy/nut/soy free. We are a facility that uses nuts, soy, dairy, and gluten and strongly caution diners with extreme allergies to be aware that these items are used in close proximity. Our Guest Relations Team will contact you via email to request your menu choices as well to learn about any allergies, dietary restrictions, or aversions for you and your guests.

### **Are children allowed in the restaurant?**

While we believe in introducing young diners to new culinary experiences, please be aware of the environment and length of time of the meal. We do not offer a separate children's menu and each dining guest, regardless of age, would have the same menu ticket. For these reasons we believe the experience is appropriate for young guests over the age of twelve. For guests of the inn: we can help you arrange, if you are interested, childcare provided to your room.

### **How long should we allow to enjoy the experience?**

Please allow a minimum of three hours to enjoy your dining experience.

### **Do you have a corkage fee?**

SingleThread has an extensive wine list focusing on rare library wines of California and the great wine producing regions of the world. If you would like to bring a special bottle from your personal collection, there is a \$75 charge for each bottle of corkage wine. We will happily waive a corkage fee for every bottle purchased.

### **Can I enjoy a drink at SingleThread before my meal?**

The dining experience begins in our roof gardens (weather permitting) at the time of your reservation with aperitifs and canapes. If you would like to enjoy a cocktail prior to your experience at an establishment nearby we would be happy to share our recommendations.

### **Do I have to select a wine pairing? What other beverage choices do I have?**

We offer two different pairings for each of our three menus that include wine, sake, and other beverages. We offer a non-alcoholic pairing as well. Additionally, we have a wine list with glass and bottle selections, craft beer, sake, shochu, vermouth, sherry, coffee, and tea.

### **What is the dress code at SingleThread?**

While we would like for you to be comfortable we do ask that you abstain from casual wear such as t-shirts, shorts, or athletic wear. With part of the experience taking place outside in our gardens, we recommend a light jacket or sweater.

### **Can you arrange transportation?**

Yes. We are happy to work with you to arrange transportation to and from airports and other locations.

### **Can I charge my electric vehicle at SingleThread?**

Yes. We have one Level Two Electric Tesla Charger in our parking lot that can fully charge an electric vehicle within 3 to 8 hours depending on the vehicle. The City of Healdsburg also provides several electric vehicle charging stations nearby. To find these chargers visit [PlugShare](#).

## **About the Inn**

### **What are check-in and check-out times?**

Check-in time is 3:00pm and check-out time is 11:00am. We will try to arrange late check out upon request; however, because we are very small we may be unable to accommodate some requests.

### **Is breakfast provided at SingleThread Inn?**

We are passionate about breakfast and have a full menu that is included with your room. Our menus are based on seasonal produce from our farm and Sonoma County which change daily. You may enjoy breakfast in your room, the study, or our rooftop gardens.

### **What should we do while in Sonoma County?**

We're glad you asked! We're excited to showcase the gems and hidden corners of Sonoma County. We invite you to take advantage of the many exceptional experiences throughout the area, and it's our pleasure to guide you in your planning. Our Guest Relations Team is available to book tours and tastings, make reservations, share maps, give directions, and provide a unique and special approach to the area. After making your booking our team will reach out via email to assist in planning your Sonoma experience.

### **Do you have an in-house spa or massage therapy?**

We work with several local spas, many of which are steps away. If you'd like, our Guest Relations Team will help you arrange in-room treatments.

### **Do you have a gym or pool on property?**

We do not have gym or pool facilities on our property. We have a partnership with a local health club (Parkpoint) and provide complimentary passes to the gym and pool facilities for our guests. We can also make arrangements for yoga classes, pilates, and other spa services.

### **Are children allowed to stay at SingleThread Inn?**

Children are welcome at SingleThread. Our suite has a queen-sized pull out bed that is suitable for children. Please notify us in advance if you are bringing a child so we can prepare appropriately. We'd be happy to help you arrange local babysitting services if you are staying in the Inn and would like childcare in your room during your dinner. We recommend the dining experience for children twelve and over.

### **Are pets allowed at SingleThread?**

SingleThread is a small and intimate property. Guest pets are limited to service animals only.

### **What time of year is best to visit Sonoma County?**

Sonoma County offers diverse experiences year-round. Springs begins with the first buds breaking on the vine and the start of a new grape growing cycle. Summer is filled with events surrounding the local farmer's markets and outdoor concerts, and there is an abundance of outdoor adventures including hiking, biking, and explorations throughout the scenic area. Autumn marks the exciting harvest season with the annual crush that fills the air with the smell of fermenting grapes. The winter holiday season is a great time to visit and celebrate the holidays with loved ones.

### **Can I receive mail and packages while I am vacationing at SingleThread?**

Yes. Our address for all deliveries is: 131 North Street, Healdsburg, CA 95448

### **What are typical temperatures in Sonoma County?**

Spring temperatures range between 55° and 75° with crisp mornings and evenings. Summer days are warm and sunny, anywhere from 65° to 95°. Fall tends to be warmer than spring, with temperatures between 50° and 90° during the day and in the 60's at night. Winter days are typically 50° to 65° with overnight temperatures sometimes in the low 40s. For current weather at SingleThread please click [here](#).

## **About Reservations**

### **May I make a room reservation without purchasing a restaurant experience?**

Room reservations are tied to dining reservations. Only one dinner reservation is required regardless of the length of your stay. Room reservation requests are made directly through our website, and we will coordinate with you to book your dining tickets at a date and time of your choosing.

### **How far in advance can I purchase tickets for dining experiences and the inn?**

Restaurant dining tickets are released three months in advance. On the first of each month we release the corresponding month that is three months out. For example, at 12:01AM on January 1st the entire month of March is released, and on February 1st the month of April is released. Inn stays and corresponding dining tickets are available up to six months in advance.

### **Is there a waitlist if I am unable to make a reservation?**

We have a waitlist for both guest rooms and restaurant tickets. You may add your name via Tock for dining tickets and through [SingleThreadFarms.com](#) for inn stays.

### **How can I pay for my ticket?**

All restaurant tickets are handled through [Tock](#). Reservations for the inn with the dining tickets will be sent to you directly from our Guest Relations Team as a Tock link which will allow you to complete the checkout process.

### **How do I receive my ticket?**

You will receive an email confirmation after purchasing your ticket. You do not need to present the confirmation upon arrival.

### **Will I receive any other communications regarding my reservation?**

Our Guest Relations Team will contact you regarding menu selections, any dietary restrictions/allergies, preferences, your stay, or any special arrangements.

### **Can I make seating arrangements for groups larger than 6?**

We have a Private Dining Room that seats up to 10 guests. For larger parties or restaurant buy-outs please contact our Guest Relations Team at [admin@singlethreadfarms.com](mailto:admin@singlethreadfarms.com)

### **Are tax and service charge included in SingleThread's rates?**

Pricing is inclusive of all applicable taxes and service.

### **Can I get a refund once purchased? Can I exchange my booking for a different night?**

Just like a sporting event, concert, or theater ticket all sales are final. Exceptions may be made at the restaurant's discretion; however, bookings of all types are always transferable. You can review all your confirmed bookings and/or transfer your bookings from your [Tock profile](#).

### **Can I give my booking away or sell it?**

Yes. The booking is completely transferable. However, selling bookings for greater than face value may be illegal in your area. Anyone who purchases a booking from another patron should take care to be sure that the beverage pairing options are as claimed by requesting both an email confirmation from us as well as a printed receipt from the seller. Any bookings purchased on the secondary market are at the purchaser's risk. We will not be held responsible for forgeries or misrepresentations. Bookings are transferable, but we strongly encourage anyone considering buying bookings from any other source to refrain from doing so without confirmation from us. To transfer a booking, go to the "My Account" area using the upper right navigation pane and select "Your Bookings". Each booking has a transfer button next to it.

### **I already have a Tock account and want to see my existing bookings, what do I do?**

You will need to login to your account by clicking on the upper right navigation pane. Enter the email for your existing account and you will receive a confirmation code to verify your account.

### **Will I be able to see my previous purchases?**

Yes, all bookings purchased (used and unused) will be in your account. If you do not see your bookings, please confirm that the email you used to purchase the booking is the same.

### **Why do I get charged when adding a credit card?**

Adding a credit card may require a small test charge to validate your account. Don't worry, this is just a test and the charge will disappear from your statement.